

Crystal Nation, LLC's Return Policy

You may return most unused items purchased at Crystal Nation LLC within 15 days of the original delivery. We will pay the return shipping costs if the product is defective or the return is a result of our error. If the item is returned for any other reason you are responsible for the return shipping amount. No returns will be accepted after 15 days. We will credit you in the same manner as your original payment within 7 days of receiving the returned item.

Custom items may not be returned.

Ship authorized returns to the following address: 178 Fifth Avenue, New York, NY 10010

For questions regarding our return policy please contact us at sales@crystalnation.com or 212-216-0955.